



Algona Municipal Utilities

CABLE TV SUBSCRIPTION INFORMATION

You must subscribe to at least basic service in order to subscribe to any other AMU cable services. Call one of our friendly customer service representatives at 295-3584 or stop by our office at 104 W Call street to subscribe. Additional tax and installation fees may apply. Channels are subject to contract negotiations with provider.

We offer Snowbird Rates for vacationers away from home for more than 30 days. Stop in and ask for details.



ALGONA MUNICIPAL UTILITIES

104 W Call St
P.O. Box 10
Algona, IA. 50511

Phone: 515-295-3584
Fax: 515-295-3364
Email: www.netamu.com

CABLE TV

TELEPHONE

HIGH SPEED INTERNET

515-295-3584

Effective May 1, 2008

Keep your 295 Phone #

BUNDLES

Bundled Communications Services

BRONZE:

Basic Telephone
Long Distance .10 cents per minute
Expanded Basic Cable

\$51.95

SILVER:

Basic Telephone
Long Distance .10 cents per minute
Expanded Basic Cable
1.0 Mbps Internet

\$81.95

GOLD:

Basic Telephone
3 Calling Features
Long Distance .10 cents per minute
Expanded Basic Cable
1.0 Mbps Internet

(Choose up to 3 of the following: 3 Way Calling, Caller ID, Call Waiting, Voice Mail, Distinctive Ringing)

\$89.95

Upgrade any bundle with additional services at additional prices

Additional fees, 911 and taxes are not included in any bundle prices.

CABLE

- Basic Cable, 22 Channels \$ 14.95
- Expanded Basic, 71 Channels \$ 43.95
- Digital Basic, 136 Channels (Requires Digital, HD, or HD/DVR Gateway) \$ 44.95

Gateways:

- Digital Gateway: Includes Standard Digital Converter, PPV Channels, DMX Music Channels, Interactive TV Guide \$ 4.95
- *Premium Channels (Added to Gateway for additional prices.)

- HD Gateway: Includes HD Converter, PPV Channels, DMX Music Channels, Interactive TV Guide \$ 9.95
- *Premium Channels (Added to Gateway for additional prices.)

- HD/DVR Gateway: Includes Dual Tuner DVR, PPV Channels, DMX Music Channels, Interactive TV Guide \$ 15.95
- *Premium Channels (Added to Gateway for additional prices.)

HDTV:

- HD Basic, Requires HD or DVR Gateway \$ 1.95
- HD Expanded, Requires HD or DVR Gateway \$ 11.95
- HD Premium, No additional charge when already subscribing to coordinating Digital Premium channels.

*****FREE INSTALLATION*****

Standard Digital Converter	\$ 4.95
Standard HD Converter	\$ 9.95
Dual Tuner DVR	\$ 15.95
Cable Card	\$ 4.95

Premium Digital Multiplex Channels

HBO, Cinemax, Showtime/The Movie Channel, Starz/Encore

One Premium Channel	\$12.00 ea.
Two Premium Channels.....	\$25.00
Three Premium Channels.....	\$38.00
Four Premium Channels.....	\$48.00

PAY-PER-VIEWS

AMU Cable Pay-Per-View has your favorite new movies, big time Sporting events, and other special programming.

Pay-Per-Views Starting @ \$3.95

Special Events may vary in price. Available only with Digital Service.

HIGH SPEED INTERNET

- 128 Kbps Download & 128 Kbps Upload \$ 22.95
- 1 Mbps Download & 256 Kbps Upload \$ 31.95
- 7 Mbps Download & 512 Kbps Upload \$ 35.95
- 15 Mbps Download & 768 Kbps Upload \$ 49.95

*****FREE INSTALLATION*****

Enhance your AMU Internet

Add Upstream (128 Kbps Units).....	\$ 25.00
Plus Pak.....	\$ 25.00
Add 5 E-Mails.....	\$ 5.00
IP 10	\$ 10.00
DNS IP	\$ 5.00
DNS E	\$ 5.00
DNS W	\$ 5.00

Minimum Computer Requirements

- Windows 2000, XP or Vista
- 128 MB of RAM
- Pentium (or equivalent)
- Mac-CPU Power PC
- MAC-OS System 8
- Requires Ethernet or USB Port

Internet Tech Support

(515) 295-6901

Mon.-Fri. 8 am - 6 pm

Sat. 9 am - 2 pm

TELEPHONE

Local Service

- \$13.50 per line per month
- Each residential line is also subject to a \$4.50 Subscriber Single Line charge, or a \$7.00 Multi Line charge; a \$1.00 E-911 surcharge; a FUSC charge and taxes.*

Long Distance 10 Cent Plan

- 10 cents per minute anytime, anywhere within the Continental U.S. with no monthly charges

Long Distance 7 Cent Plan

- 7 cents per minute anytime, anywhere within the Continental U.S. plus \$3.00 per month

Long Distance Unlimited

- \$25.00 Unlimited in Continental US

Personal Toll-Free Number

- 15 cents per minute for all calls, plus \$2 .00 per month

AMU Calling Card

- 16 cents a minute, no monthly fee. (Must subscribe to AMU LD)

Business Local Service

- \$31.25 per line per month
- Each business line is also subject to a \$4.50 Subscriber Single Line charge, or a \$7.00 Multi Line charge.; a \$1.00 E-911 surcharge; a FUSC charge and taxes.*

Business Long Distance Plan

- 7 cents per minute anytime, anywhere within the Continental U.S. with no monthly charges

Business Toll-Free Number

- 11 cents per min. plus \$2.00 per mth

CALLING FEATURES

- Anonymous Caller Rejection \$3.00
- Auto Call Back/Last Call Return \$3.00
- Auto Redial \$3.00
- Business Call Forwarding-Busy Line \$5.80
- Call Block/Call Rejection \$4.00
- Call Forwarding-Busy \$1.00
- Call Forwarding-No Answer \$1.00
- Call Forwarding-All Calls \$3.00
- Call Forwarding-Remote \$3.00
- Caller ID Blocking (per line) \$1.00
- Caller ID/Name & Number \$4.00
- Caller ID/Call Waiting Combo \$6.00
- Call Waiting/Cancel Call Waiting \$4.00
- Distinctive Ringing \$4.00
- Do Not Disturb \$3.00
- Hunting \$4.00
- Long Distance Alert \$3.00
- Multi-Location Ringing \$8.00
- Priority/Custom Ringing (12 #'s) \$4.00
- Select Call Acceptance \$3.00
- Simultaneous Ringing \$3.00
- Speed Dialing 8 Numbers NC
- Speed Dialing 30 Numbers \$3.00
- Telemarketer Screening \$4.00
- Three-way Calling \$3.00
- Toll Restriction -PIN \$4.00
- Business Toll Restriction \$4.00
- Residential Toll Restriction \$1.50
- Voice Mail \$3.00
- Additional Voice Mail \$1.00
- Wake-up Service \$3.00
- Warm Line \$3.00
- Wire Maintenance \$3.00
- Business Directory Add't Listing \$6.00
- Residential Directory Add't Listing \$1.50