



Algona Municipal Utilities

CABLE TV SUBSCRIPTION INFORMATION

You must subscribe to at least basic service in order to subscribe to any other AMU cable services. Call one of our friendly customer service representatives at 295-3584 or stop by our office at 104 W Call street to subscribe. Additional tax and installation fees may apply. Channels are subject to contract negotiations with provider.

We offer Snowbird Rates for vacationers away from home for more than 30 days. Stop in and ask for details.



ALGONA MUNICIPAL UTILITIES

104 W Call St
P.O. Box 10
Algona, IA. 50511

Phone: 515-295-3584
Fax: 515-295-3364
Email: www.netamu.com

CABLE TV

TELEPHONE

HIGH SPEED INTERNET

515-295-3584

Effective March 8, 2011

Keep your 295 Phone #

No Contracts Required!

BUNDLES

Bundled Communications Services

\$113.40 Annual Savings!

GOLD:

Basic Telephone
3 Calling Features
Long Distance .10 cents per minute
Expanded Basic Cable
1.0 Mbps Internet

(Choose up to 3 of the following: 3 Way Calling, Caller ID, Call Waiting, Voice Mail, Distinctive Ringing)

\$90.95

SILVER:

Basic Telephone
Long Distance .10 cents per minute
Expanded Basic Cable
1.0 Mbps Internet

\$82.95

BRONZE:

Basic Telephone
Long Distance .10 cents per minute
Expanded Basic Cable

\$52.95

Bundle with i wireless Cell Phone Service For Additional Savings!

Upgrade any bundle with additional services at additional prices.

Additional fees, 911 and taxes are not included in any bundle prices.

CABLE

Basic Cable, 24 Channels	\$ 15.95
Expanded Basic, 74 Channels	\$ 44.95
Digital Basic, 151 Channels (Requires Digital, HD, or HD/DVR Gateway)	\$ 45.95

Gateways:

Digital Gateway: Includes Standard Digital Converter, PPV Channels, DMX Music Channels, Interactive TV Guide *Premium Channels (Added to Gateway for additional prices.)	\$ 4.95
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HD Gateway: Includes HD Converter, PPV Channels, DMX Music Channels, Interactive TV Guide *Premium Channels (Added to Gateway for additional prices.)	\$ 9.95
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HD/DVR Gateway: Includes Dual Tuner DVR, PPV Channels, DMX Music Channels, Interactive TV Guide *Premium Channels (Added to Gateway for additional prices.)	\$ 15.95
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HDTV:

HD Tier, Requires HD or DVR Gateway	\$ 11.95
HD Premium, No additional charge when already subscribing to coordinating Digital Premium channels. Requires HD or DVR Gateway	

*****FREE INSTALLATION*****

Standard Digital Converter	\$ 4.95
Standard HD Converter	\$ 9.95
Dual Tuner DVR	\$ 15.95
Cable Card	\$ 4.95

Premium Digital Multiplex Channels

HBO, Cinemax, Showtime/The Movie Channel, Starz/Encore
(Premium Channels Require Digital, HD, or DVR Gateway)

One Premium Channel	\$12.00 ea.
Two Premium Channels	\$25.00
Three Premium Channels	\$38.00
Four Premium Channels	\$48.00

PAY-PER-VIEWS

AMU Cable Pay-Per-View has your favorite new movies, big time Sporting events, and other special programming.
Pay-Per-Views Starting @ \$3.95
Special Events may vary in price. Available only with Digital Service.

HIGH SPEED INTERNET

Up to 128 Kbps Download & 128 Kbps Upload	\$ 22.95
Up to 1 Mbps Download & 256 Kbps Upload	\$ 31.95
Up to 7 Mbps Download & 512 Kbps Upload	\$ 35.95
Up to 15 Mbps Download & 1.5 Mbps Upload	\$ 49.95

*****FREE INSTALLATION*****

Enhance your AMU Internet

Additional E-mail Account.....	\$ 3.50
<i>(6th Mailbox & Above)</i>	
Static Reserved IP Setup.....	\$ 55.00
Static Reserved IP's (Includes 5 Static IP's).....	\$ 15.00

Security Coverage On-Line Backup

5 GB Backup.....	\$ 2.95
50 GB Backup.....	\$ 6.95
250 GB Backup.....	\$ 15.95

SecureIT Plus Security Coverage Services

<i>*Residential or Small Business Customers Only</i>	
Fresh Start Installation per computer.....	\$ 29.95
Monthly Service Per Computer.....	\$ 5.95

Minimum Computer Requirements

- Windows XP, Vista or Newer
- 128 MB of RAM
- Pentium (or equivalent)
- Mac-CPU Power PC
- MAC-OS System 8
- Requires Ethernet or USB Port

Internet Tech Support

(515) 295-6901
24 Hours/7Days a Week
Including Holidays

Internet e Support: <http://support.netamumail.com>

TELEPHONE

Local Service

- \$13.50 per line per month
Each residential line is also subject to a \$4.50 Subscriber Single Line charge, or a \$7.00 Multi Line charge; a \$1.00 E-911 surcharge; a FUSC charge and taxes.

Long Distance 10 Cent Plan

- 10 cents per minute anytime, anywhere within the Continental U.S. with no monthly charges

Long Distance 7 Cent Plan

- 7 cents per minute anytime, anywhere within the Continental U.S. plus \$3.00 per month

Long Distance Unlimited

- \$25.00 Unlimited in Continental US

Personal Toll-Free Number

- 15 cents per minute for all calls, plus \$2.00 per month

AMU Calling Card

- 16 cents a minute, no monthly fee.
(Must subscribe to AMU LD)

Business Local Service

- \$31.25 per line per month
Each business line is also subject to a \$4.50 Subscriber Single Line charge, or a \$7.00 Multi Line charge.; a \$1.00 E-911 surcharge; a FUSC charge and taxes.

Business Long Distance Plan

- 7 cents per minute anytime, anywhere within the Continental U.S. with no monthly charges

Business Toll-Free Number

- 11 cents per min. plus \$2.00 per mth

CALLING FEATURES

<input type="checkbox"/>	Anonymous Caller Rejection	\$3.00
<input type="checkbox"/>	Auto Call Back/Last Call Return	\$3.00
<input type="checkbox"/>	Auto Redial	\$3.00
<input type="checkbox"/>	Business Call Forwarding-Busy Line	\$5.80
<input type="checkbox"/>	Call Block/Call Rejection	\$4.00
<input type="checkbox"/>	Call Forwarding-Busy	\$1.00
<input type="checkbox"/>	Call Forwarding-No Answer	\$1.00
<input type="checkbox"/>	Call Forwarding-All Calls	\$3.00
<input type="checkbox"/>	Call Forwarding-Remote	\$3.00
<input type="checkbox"/>	Caller ID Blocking (per line)	\$1.00
<input type="checkbox"/>	Caller ID/Name & Number	\$4.00
<input type="checkbox"/>	Caller ID/Call Waiting Combo	\$6.00
<input type="checkbox"/>	Call Waiting/Cancel Call Waiting	\$4.00
<input type="checkbox"/>	Distinctive Ringing	\$4.00
<input type="checkbox"/>	Do Not Disturb	\$3.00
<input type="checkbox"/>	Hunting	\$4.00
<input type="checkbox"/>	Long Distance Alert	\$3.00
<input type="checkbox"/>	Multi-Location Ringing	\$8.00
<input type="checkbox"/>	Priority/Custom Ringing (12 #'s)	\$4.00
<input type="checkbox"/>	Select Call Acceptance	\$3.00
<input type="checkbox"/>	Simultaneous Ringing	\$3.00
<input type="checkbox"/>	Speed Dialing 8 Numbers	NC
<input type="checkbox"/>	Speed Dialing 30 Numbers	\$3.00
<input type="checkbox"/>	Telemarketer Screening	\$4.00
<input type="checkbox"/>	Three-way Calling	\$3.00
<input type="checkbox"/>	Toll Restriction -PIN	\$4.00
<input type="checkbox"/>	Business Toll Restriction	\$4.00
<input type="checkbox"/>	Residential Toll Restriction	\$1.50
<input type="checkbox"/>	Voice Mail	\$3.00
<input type="checkbox"/>	Additional Voice Mail	\$1.00
<input type="checkbox"/>	Wake-up Service	\$3.00
<input type="checkbox"/>	Warm Line	\$3.00
<input type="checkbox"/>	Wire Maintenance	\$3.00
<input type="checkbox"/>	Business Directory Add't Listing	\$6.00
<input type="checkbox"/>	Residential Directory Add't Listing	\$1.50