

COMMERCIAL CUSTOMER INFORMATION AND SERVICE CONTRACT

READ IN - READ OUT

Name of Business: _____

Service Address: _____

Mailing Address: _____

Office Phone #: _____

E-Mail: _____

Contact Person: _____

Contact Cell #: _____

Title: _____

Connection Date: _____

Question for Commercial Authentication: Federal Tax ID# _____

Authorized Contacts for my account to discuss information and make changes to my account
Please list names and Contact #'s:

The customer signing this service contract agrees to be bound by the service rules of the Algona Municipal Utilities a full copy of which may be reviewed at the utility offices during normal business hours, and further agrees to be jointly and severally liable for all utility charges for services delivered at the premises.

Customer Signature: _____ Date: _____

AMU Representative Signature: _____ Date: _____

Customer Name/Nombre: _____

MACC Act. #: _____

Date & Time of Apt: _____

CPNI: Residential Authentication: Federal Tax ID #: _____

Autenticación residencial: Ciudad de nacimiento: _____

Authorized Contacts for my account to discuss information and make changes to my account.

Contactos autorizados para mi cuenta para discutir información y hacer cambios en mi cuenta.

Please list names and phone numbers: Anote nombres y números de teléfono:

Paperless Billing - bill will be emailed to: _____

Cuentas sin papeles – cuenta será enviado por correo electrónico a: _____

Electric/Water Customer Information and Service Contract

High Speed Internet Application/Aplicación de Internet de alta velocidad

(Must assign 1 Email address or use customers existing Email. First 5 Emails are free, 6th and after are \$3.50 each).

Requested Email: _____ @netamumail.com

Correo electrónico/Otro su dirección de corre: _____

Other email addresses: _____

Speed/Velocidad	Monthly Price /Precio mensual	Speed/Velocidad	Monthly Price /Precio mensual	Internet Charges
<input type="checkbox"/> 70 M Down w/5 M up	70 M de descarga/5 subir		\$57.99	
<input type="checkbox"/> 150 M Down w/10 M up	150 M de descarga/10 subir		\$77.99	
<input type="checkbox"/> 250 M Down w/10 M up	250 M de descarga/10 subir		\$87.99	
<input type="checkbox"/> 250 M Down w/250 M up Fiber	250 M de descarga/250 subir		\$199.99	
<input type="checkbox"/> 500 M Down w/500 M up Fiber	500 M de descarga/500 subir		\$299.99	
<input type="checkbox"/> 750 M Down w/750 M up Fiber	750 M de descarga/750 subir		\$399.99	
<input type="checkbox"/> 1000 M Down w/1000 M up Fiber	1000 M de descarga/1000 subir		\$549.99	

Business's have to have their own Router, Fiber or no Fiber.

Equipment/Equipo (Must select one unless they are a Fiber Customer. Then they will need their own Router)

Docsis 3 modem

Additional Features/Características adicionales:

One time Set-up Static IP Chg/Carga El tiempo de configuración de IP estática.....\$ 55.00

Monthly Static IP Charge first 5/Cargo mensual IP estática primeros 5.....\$ 15.00

SecureIT Security Coverage for Residential only(requires Windows XP, Vista or newer)

Yes I would like to sign up for SecureIT, and be billed a monthly \$5.95 & a 1 Time start up chrg of \$29.95

Cable TV Application/Aplicación de televisión por cable

How many TV's are you hooking cable to/Ya está conectado el televisor y esta funcionando? _____

Basic/Basico \$18.95 Expanded Basic/Basico Ampliado \$60.95

Digital Basic/Basico Digital** \$64.95

(Must select at least 1 box for Digital =

HDTV Programs/ProgramacionHD \$12.95

Commercial DMX Music \$57.00

Premium Multiplexes: (requires Digital Cable)

HBO \$16.00

Showtime/TMC \$14.00

Expanded Basic/Basico Ampliado \$60.95

Digital Converter \$ 4.95

HD Converter \$ 9.95

HD/DVR Converter \$15.95

Cinemax \$14.00

Starz/Encore \$14.00

***Digital Basic requires a Digital box per TV. All TV's that do not have a box will still get Expanded Basic channels.*

Business Telephone Services/Telefono de Servicio

See additional sheet

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Total Prepayment: _____